

**Role Overview:**

Pendo Systems offers technology and investment accounting services and technology infrastructure and support services to a variety of financial Institutions. The candidate will be working with a strong financial-service orientated team who place an emphasis on innovation. Pendo Systems provides a dynamic work environment in which to develop key business skills, make an impact, and most importantly, add your passion to a growing world-class company.

The candidate will be customer focused and have the ability to pro-actively communicate, work, and contribute in a small team environment. The candidate must possess a technical aptitude and effective, respectful communication and interaction skills. Must be a quick learner and have the ability to handle a multiple tasks at any given time. The candidate must be flexible and results oriented. The candidate must be able to work in a changing and fast paced environment. Must be a self-starter and able to prioritize, make decisions and work independently. Prior experience of investment accounting systems and/or transaction processing software would be highly desirable.

**QA Manager Job Description:**

We are trying to fill a unique role within the QA department responsible for project management, vendor management, and QA management of trading software application delivery. Candidate must be able to technically understand product details, manage multiple projects in parallel, and orchestrate test planning and execution with a nearshore vendor (including resource management). Responsibilities include analyzing project requirements, ensuring proper coverage of test scripts, defining and managing project tasks to completion, and triaging and prioritizing issues discovered. Candidate must also document, implement and constantly improve QA processes, procedures, templates, and policies as well as define and implement QA status reports and charts to communicate with management and other groups concisely and consistently.

**Primary responsibilities of this role may include:**

- Strong technical aptitude, leadership capability, intimate knowledge of the software development life cycle, a proven track record in delivering projects and robust communication skills
- Ability to coordinate activities for multiple projects in multiple locations and experience working with distributed teams.
- Provide troubleshooting expertise and drive resolution for all build issues in DEV and QA
- Review requirements and test scripts for functional application testing
- Document and validate the resolution of identified defects
- Direct and implement improvements in test methods and strategies

**Job Requirement Essential:**

- Productivity, initiative, professionalism, customer service attitude, attention to detail and quality, ability to multitask, team focus, strong interpersonal skills, strong verbal and written communication skills and adherence to our standard development methodology.
- Ability to work independently, shift focus, adapts to changing priorities, and maintains patience in high-pressure situations.
- Understanding of technology/software relevant to investment management. Work with the development team to stay abreast with product enhancements and to provide valuable in-field experience to the development of products.
- Manage the release, deployment and support of the product-related application/services within the production environment.
- Ability to effectively identify and summarize risks and clearly communicate them.
- Commitment to professional growth; seeks opportunities for development; looks for ways to share knowledge with others.

**Skills and Qualifications Required:**

- 4-year degree in a technical discipline. A CS degree a significant plus, MS also a plus.
- 5+ years of relevant QA experience, with demonstrated team leadership experience.
- Ability to compile code, script and test.
- Detailed knowledge of Windows operating system.
- Understanding of development process and environments, compilers, and debuggers.
- Experience in at least one coding/scripting language.
- Experience with Microsoft Visual Studio.
- Experience with MS Team Foundation and Visual Source Safe.
- Demonstrated familiarity with Windows 2000/XP/Vista and SQLServer 2000/2005 (DB maintenance, general queries, etc.).
- Experience in Configuration Management, Environment Management, Software Testing, and Software Development.
- Systems support experience creating and maintaining scripts specifically related to build processes automation.
- Experience in the deployment of multi-tiered web applications.
- Detailed knowledge of Client/ Server environments.
- Necessary skills include flexibility, ability to work under tight deadlines, ability to handle multiple tasks through prioritization and time management skills, excellent communication, exceptional collaboration and organizational skills.

**Travel Required:**

0-20%

**Type of Position:**

Full Time